For Loan Information

- Current balance & loan payment information PRESS 1
- Interest information PRESS 2
- To transfer funds
  - For checking to checking PRESS 1
  - For checking to savings PRESS 2
  - For savings to checking PRESS 3
  - For savings to savings PRESS 4
  - To return to previous menu PRESS 9
- Loan Payoff
- Review transactions or receive fax PRESS 5
  - Recent transactions
    - To receive fax of transactions since last statement PRESS 2
    - To receive fax of transactions since specific date thru last posting PRESS 3
  - To return to loan menu PRESS 9
- To return to previous menu PRESS 9

To Change Your Personal Identification Number PRESS 5
- To speak to a Customer Service Representative PRESS 0
- To return to Main Menu PRESS 9

Note:
Your TeleBanc PIN will expire every 90 days. You will be prompted to change it. Your TeleBanc record will automatically delete after 560 days of non-use.

Transfers initiated before 6:00 PM will post the same business day. Transfers after 6:00 PM will post the next business day.

Tomahawk Community Bank
15 East Wisconsin Avenue, P.O. Box 159
Tomahawk, WI 54487
Phone: 715-453-2144
Toll-Free: 877-822-7552

Lobby Hours
Monday - Thursday 9:00 AM - 4:00 PM
Friday 9:00 AM - 5:00 PM

Drive-Up & Walk-Up Hours
Monday - Friday 7:30 AM - 5:30 PM
*Saturday 7:30 AM - 12:00 PM

*Personal Banking Services are available including checking, savings, certificates of deposit, and consumer loan applications. Real Estate Mortgage services available by appointment.

Merrill Community Bank
907 East Main Street
Merrill, WI 54452
Phone: 715-536-7133

Lobby and Drive-up Hours:
Monday - Thursday 8:30AM - 4:30PM
Friday 8:30AM - 6:00PM
Saturday 9:00AM - 12:00PM

www.tomahawkcommunitybank.com
TeleBanc

The TeleBanc attendant will guide you through the features of TeleBanc with voice instructions. Follow these easy steps as a guide through this service for 24 hour banking convenience. First time users will have to re-establish their PIN.

Enter your TeleBanc access number (one of your 10 digit Tomahawk or Merrill Community Bank account numbers), followed by the # sign.

If the type of account access you entered is a:
- Checking Account  PRESS 1
- Savings Account  PRESS 2
- Certificate of Deposit  PRESS 3
- Loan  PRESS 4

You will receive your current account balance after choosing one of the above.

To return to the Previous Menu  PRESS 9

Enter your Personal Identification Number (PIN) followed by the # sign (this is the number provided to you by Tomahawk or Merrill Community Bank); you will be prompted to change this security code to a PIN of your own choice.

For Checking Information

- Current balance & last deposit  PRESS 1
- Review transactions or receive a fax
  - Most recent checks and withdrawals  PRESS 1
  - Most recent deposits  PRESS 2
  - For recent transactions  PRESS 3
  - To receive fax of account statement  PRESS 4
  - For pending transactions that will post as of the current business date  PRESS 5
  - See if a specific check has cleared  PRESS 6
  - For checking transactions and checks by date range  PRESS 7
  - To return to checking menu  PRESS 9

- Transfer funds  PRESS 3
  - Checking to checking  PRESS 1
  - Checking to savings  PRESS 2
  - Savings to checking  PRESS 3
  - Savings to savings  PRESS 4
  - Return to previous menu  PRESS 9

- For loan payments  PRESS 4
  - Loan payment from checking  PRESS 1
  - Loan payment from savings  PRESS 2
  - To return to previous menu  PRESS 9

- For interest information  PRESS 5
  - To speak to a Customer Service Representative  PRESS 0
  - To return to previous menu  PRESS 9

For Savings Information

- Current balance & last deposit  PRESS 1
- Review transactions or receive a fax  PRESS 2

- Most recent withdrawals  PRESS 1
- Most recent deposits  PRESS 2
- All transactions posted to account  PRESS 3
- To receive a fax of account statement  PRESS 4
- For today’s transactions  PRESS 5
- Return to savings menu  PRESS 9

- To transfer funds  PRESS 3
- Checking to Checking  PRESS 1
- Checking to savings  PRESS 2
- Savings to checking  PRESS 3
- Savings to savings  PRESS 4
- To return to savings menu  PRESS 9

- For loan payments  PRESS 4
- Loan payment from checking  PRESS 1
- Loan payment from savings  PRESS 2
- To return to previous menu  PRESS 9

- For interest information  PRESS 5
- To speak to a Customer Service Representative  PRESS 0
- To return to previous menu  PRESS 9

For Certificate of Deposit Information

- For current balance  PRESS 1
- Interest information  PRESS 2
- Review transactions or receive fax  PRESS 3
  - Recent transactions  PRESS 1
  - To receive a fax of all transactions since your last statement  PRESS 2
  - To receive a fax of all transactions from a specific date thru the last posting date  PRESS 3
  - To return to the certificate inquiry menu  PRESS 9
  - To return to the certificate inquiry menu  PRESS 9

- To speak to a Customer Service Representative  PRESS 0
- To return to previous menu  PRESS 9

- To return to previous menu  PRESS 9