

For Loan Information

PRESS 4

- **Current balance & loan payment information**

PRESS 1

- **Interest information**

PRESS 2

- **To transfer funds**

PRESS 3

- For checking to checking

PRESS 1

- For checking to savings

PRESS 2

- For savings to checking

PRESS 3

- For savings to savings

PRESS 4

- To return to previous menu

PRESS 9

- **Loan Payoff**

PRESS 4

- **Review transactions or receive fax**

PRESS 5

- Recent transactions

PRESS 1

- To receive fax of transactions since last statement

PRESS 2

- To receive fax of transactions since specific date thru last posting

PRESS 3

- To return to loan menu

PRESS 9

- **To return to previous menu**

PRESS 9

To Change Your Personal

Identification Number

PRESS 5

- **To speak to a Customer Service Representative**

PRESS 0

- **To return to Main Menu**

PRESS 9

Note:

Your TeleBanc PIN will expire every 90 days. You will be prompted to change it. Your TeleBanc record will automatically delete after 560 days of non-use.

Transfers initiated before 6:00 PM will post the same business day. Transfers after 6:00 PM will post the next business day.

Tomahawk Community Bank

15 East Wisconsin Avenue, P.O. Box 159

Tomahawk, WI 54487

Phone: 715-453-2144

Toll-Free: 877-822-7552

Lobby Hours

Monday - Thursday 9:00 AM - 4:00 PM

Friday 9:00 AM - 5:00 PM

Drive-Up & Walk-Up Hours

Monday - Friday 7:30 AM - 5:30 PM

*Saturday 7:30 AM - 12:00 PM

*Personal Banking Services are available including checking, savings, certificates of deposit, and consumer loan applications. Real Estate Mortgage services available by appointment.

Merrill Community Bank

907 East Main Street

Merrill, WI 54452

Phone: 715-536-7133

Lobby and Drive-up Hours:

Monday - Thursday 8:30AM - 4:30PM

Friday 8:30AM - 6:00PM

Saturday 9:00AM - 12:00PM



TeleBanc

Bank by Phone



**Call Toll Free
1-800-848-0866**

www.tomahawkcommunitybank.com



TeleBanc

The TeleBanc attendant will guide you through the features of TeleBanc with voice instructions. Follow these easy steps as a guide through this service for 24 hour banking convenience. First time users will have to re-establish their PIN

Enter your TeleBanc access number (one of your 10 digit Tomahawk or Merrill Community Bank account numbers), followed by the # sign.

If the type of account access you entered is a:

Checking Account *PRESS 1*

Savings Account *PRESS 2*

Certificate of Deposit *PRESS 3*

Loan *PRESS 4*

You will receive your current account balance after choosing one of the above.

To return to the Previous Menu *PRESS 9*

Enter your Personal Identification Number (PIN) followed by the # sign (this is the number provided to you by Tomahawk or Merrill Community Bank); you will be prompted to change this security code to a PIN of your own choice

For Checking Information

- *Current balance & last deposit*

PRESS 1

- *Review transactions or receive a fax*

PRESS 1

- Most recent checks and withdrawals

PRESS 2

- Most recent deposits

PRESS 1

- For recent transactions

PRESS 2

- To receive fax of account statement

PRESS 3

- For pending transactions that will post as of the current business date

PRESS 4

- See if a specific check has cleared

PRESS 5

- For checking transactions and checks by date range

PRESS 6

- To return to checking menu

PRESS 7

- *Transfer funds*

PRESS 9

- Checking to checking

PRESS 3

- Checking to savings

PRESS 1

- Savings to checking

PRESS 2

- Savings to savings

PRESS 3

- Return to previous menu

PRESS 4

- *For loan payments*

PRESS 9

- Loan payment from checking

PRESS 4

- Loan payment from savings

PRESS 1

- To return to previous menu

PRESS 2

- *For other checking account functions*

PRESS 9

- Interest information

PRESS 5

- Return to previous menu

PRESS 1

- To speak to a Customer Service Representative

PRESS 9

- *To return to the previous*

PRESS 0

For Savings Information

PRESS 9

- *Current balance & last deposit*

PRESS 2

- *Review transactions or receive a fax*

PRESS 1

PRESS 2

- Most recent withdrawals

PRESS 1

- Most recent deposits

PRESS 2

- All transactions posted to account

PRESS 3

- To receive a fax of account statement

PRESS 4

- For today's transactions

PRESS 5

- Return to savings menu

PRESS 9

- *To transfer funds*

PRESS 3

- Checking to Checking

PRESS 1

- Checking to savings

PRESS 2

- Savings to checking

PRESS 3

- Savings to savings

PRESS 4

- To return to savings menu

PRESS 9

- *For loan payments*

PRESS 4

- Loan payment from checking

PRESS 1

- Loan payment from savings

PRESS 2

- To return to previous menu

PRESS 9

- *For interest information*

PRESS 5

- *To speak to a Customer Service Representative*

PRESS 0

- *To return to previous menu*

PRESS 9

For Certificate of Deposit Information

PRESS 3

- *For current balance*

PRESS 1

- *Interest information*

PRESS 2

- *Review transactions or receive fax*

PRESS 3

- Recent transactions

PRESS 1

- To receive a fax of all transactions since your last statement

PRESS 2

- To receive a fax of all transactions from a specific date thru the last posting date

PRESS 3

- To return to the certificate inquiry menu

PRESS 9

- *To speak to a Customer Service Representative*

PRESS 0

- *To return to previous menu*

PRESS 9